

## Acceptable Use Policy

### 1. About this Acceptable Use Policy

We are Health Diagnostics Ltd a company registered in England and Wales, registration number 04649183 and VAT number 818083622. Registered Offices - Military House, 24 Castle Street, Chester, CH1 2DS.

Health Check Cloud Suite consists in a number of modules which provides a seamless end-to-end solution for the invite process and delivery of a patient focused health check consultation. The solution can be deployed as a single module or as a full suite of products.

Health Diagnostics provide the Health Check Cloud Suite both directly and via our partner organisations and it is only available to authorised and trained users. You must only attempt to access Health Check Cloud Suite if you are an employee or agent of one of our partner organisations and only if they have given you permission to access Health Check Cloud Suite on its behalf.

Please read through this document carefully and contact us before you get started if you have any queries. By ticking the acceptance box on our login screen and proceeding with your log in, you confirm you will comply with this policy.

### 2. Why is this information important?

This Acceptable Use Policy covers the security and use of all Health Diagnostics' Health Check Cloud Suite modules and all supporting information whether accessed through the website or app. It sets out other important things that you also need to know in simple-to-understand language. These terms and conditions, along with the Privacy Policy and any other terms and conditions that apply to our services, form a legal agreement between you and Health Diagnostics Ltd.

Although the user's obligations are primarily set out in its agreement with the partner organisation, to protect ourselves Health Diagnostics require the individual user to provide certain undertakings to us. The following are legally binding commitments and, by logging into Health Check Cloud Suite you agree to these terms (and acknowledge that you have authority to do so when you tick the box).

We may make changes to the Health Check Cloud Suite including these terms based on legal or regulatory requirements, to reflect changes in technology or to introduce new services. You will be legally bound by any updated or amended terms should you continue to access the Health Check Cloud Suite.

### 3. What is Health Check Cloud Suite?

Health Check Cloud Suite is a web-based solution for the provision of a health check service delivered by a relevantly qualified and trained individual. The service is intended to support the identification of anyone eligible for a health check and a face-to-face consultation process with the health professional. Any advice given and referrals made are decided by the health professional based on their knowledge of the patient/citizen and services available and documented by the partner organisation. The content is based on independent research and available scientific evidence at the time of development. It does

not constitute or replace medical advice. The Health Check Cloud Suite is made available on the basis that the health professionals responsible for the care of patients/citizens retain full and exclusive responsibility for the care they provide and the decisions they make.

#### **4. Computer access control – user responsibility**

Access to the Health Check Cloud Suite is controlled by the use of User IDs, passwords and/or tokens. All User IDs and passwords are to be uniquely assigned to named individuals and consequently, individuals are accountable for all actions on the Health Check Cloud Suite. Access to the Cloud Suite is made available on the understanding that any users operate the system in full accordance with the safe and secure information governance procedures that are stipulated for organisations and personnel operating within the UK's health and social care domain.

##### **Individuals must not:**

- Allow anyone else to use their user ID/token and password on any Health Check Cloud Suite module
- Leave their user accounts logged in at an unattended and unlocked computer
- Use someone else's user ID and password to access Health Check Cloud Suite
- Leave their password unprotected (for example writing it down)
- Perform any unauthorised changes to the Health Check Cloud Suite
- Attempt to access data that they are not authorised to use or access
- Exceed the limits of their authorisation or specific business need to interrogate the system or data
- Store data on any non-authorised equipment
- Give or transfer data or access to Health Check Cloud Suite to any person or organisation without the authority of Health Diagnostics Ltd.
- Line managers must ensure that individuals are given clear direction on the extent and limits of their authority with regard to the Health Check Cloud Suite and data

#### **5. Devices and browsers**

The Health Check Cloud Suite is intended for use on a desk top, laptop or tablet and we do not recommend access through a mobile phone. The Health Check Cloud Suite has been developed and tested on the most recent versions of the following browsers:

- Google Chrome
- Firefox
- Safari
- Internet Explorer

We cannot guarantee the optimum user experience if operators are using out-of-date browsers.

#### **6. Intellectual property rights**

Health Diagnostics own or have the appropriate rights and authorities to use all the intellectual property rights used within the Health Check Cloud Suite for the delivery of an invite and supported health check consultation. This includes copyright, database rights, trademarks and other intellectual property rights. Where assessments and calculators are licenced from external sources, this is explicitly cited. For example, the QRISK® calculation is a licenced SDK provided by ClinRisk Ltd and embedded within Interactive Consultations which is formally accredited by ClinRisk Ltd. This app is intended for use by a health professional and Health Diagnostics take no responsibility for any inaccuracies due to errors and omissions in the QRISK® SDK.

## **7. Unauthorised access**

You must not attempt to gain unauthorised access to the Health Check Cloud Suite or data services, the servers they are stored on. You must not attack Health Diagnostics or the Health Check Cloud Suite website or services hosted on it. We will immediately report any attacks or attempts to gain unauthorised access to our systems and services to the relevant authorities.

## **8. How to contact us or make a complaint**

If you have any questions relating to use of Health Diagnostics websites, please contact: Health Diagnostics Ltd, The Quadrant, Sealand Road, Chester, CH1 4QR or complete our online web form by clicking on [this link](#)

If any of these terms are determined to be illegal, invalid or otherwise unenforceable, then the remaining terms shall remain in full force and effect.